

Schedule of Fees and Charges – Residential Service

Description	Amount
Internet Package	\$84.95, \$99.95, \$139.95, or \$179.00
Voice Service	\$27.99/line
Processing Fee - Internet (one-time)	\$75
Processing Fee - Voice (one-time)	\$25
Installation Fee (waived if you take service when it is initially offered in your area)	\$150
Line Extension Fee (waived in most cases)	\$0 for first 1,000 feet \$1/foot over 1,000 feet
Paper Statement Fee (if customer opts for paper rather than electronic statements)	\$1.50 per month
Returned Check Fee	\$25
Service Reinstatement Fee (if disconnected due to non-payment)	\$20
Late Payment Fee	1.5% (monthly)
Early Termination Fee	Remainder of contract period
Equipment Damaged or Not Returned	\$250 per item
Damaged Fiber	\$200 for up to two splices