

Choptank Fiber comes fully equipped with the complimentary **CommandIQ**® mobile app, making your connected life easier by allowing you to:

Welcome To Choptank Fiber!

- **See who's on your network:** Don't let the neighbors poach your Wi-Fi. View all connected devices on your network and get notified when someone connects.

- **Get web threat alerts in real time:** With our **ProtectIQ** network security, you'll be notified in the app when threats are blocked and can take action.

- **Hit the pause button:** Sometimes we all need a well-placed timeout. You can pause the internet on anyone's device or during a specific time.

- **Prioritize what matters most:** Choose which devices and activities get the most of your bandwidth in **ExperiencIQ**.

- **Run a bandwidth test:** Internet running slow? Run a test – the higher the better. Call us for ways to improve your experience with more speed.



• Set Up Parental Controls

- Tap the "+" icon from the main menu.
- Select "People" to create a new profile.
- Add a name and photo if desired.
- Select the devices which belong to this profile.
- Select "Done".
- From the home screen, select "People" and select the desired profile.
 - Swipe the Internet Access toggle off to pause all devices connected to the profile. Toggle on to bring devices back online.
- Set time limit schedules to turn Internet access off for all assigned devices during specific times and days.

• Set Up Guest Networks

- Tap the "+" icon from the main menu.
- Select Networks.
- Select "Guest" in the dropdown menu.
- Give your Guest Network a name (SSID) which will be visible to guests.
- Select security type, if desired.
- Choose a password.
- Select isolation if you do not want the user to be able to access your other wireless networks.
- Set the duration to endless or create a custom duration.



Choptank Fiber
Setup Guide

Scan for Video Instructions

Here is your network login information.
Please store in a secure place.

NETWORK NAME: _____

PASSWORD: _____

Choptank Fiber

CHOPTANKFIBER.COM

1-877-892-0001

Thank you for choosing Choptank Fiber for your internet service. You are getting the best internet and Wi-Fi experience possible. Now that your professional installation and whole home Wi-Fi optimization is complete, you're ready to start using the best internet service available!

ADDITIONAL FREE SERVICES:

- 1** Download the **CommandIQ®** app. You can search either the Apple App Store or Google Play Store for: '**CommandIQ®**', then install it on your mobile device.
- 2** Select "SIGN UP" at the bottom of the screen.
- 3** Enter your personal information. The password you enter here will be used to access the app. Accept terms and conditions to continue.

- 4** Tap the QR code that appears within the app. You will be asked to allow access your camera. Point your camera at the QR Code found on the bottom of your GigaSpire BLAST System, or on the side of your GigaCenter. Select OK.

- 5** Tap the "Skip this step" text since your Wi-Fi is already working.

- 6** Click "Okay" and enjoy!

**Choptank
Fiber**

> **ProtectIQ**

As hackers become increasingly sophisticated, your network requires an equally innovative solution. ProtectIQ keeps a lock on your network and alerts you when unwanted visitors, hackers, viruses, or malware try to visit. If it's connected, it's protected!

> **ExperienceIQ**

This powerful feature lets you manage screen time, content, and access to websites and applications, all from the app. It also lets you prioritize which devices should get preferred connection, so if you work from home and want to make sure you always have enough bandwidth, this feature is for you.

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Welcome to
CommandIQ

Log In
Everything you need to secure and control your home network and connected devices.

Email
tanyawilliams@email.com

Password
.....

Location
USA

Log In

[Forgot Password](#)

Don't have an account? [Sign Up](#)

3

Welcome to
CommandIQ

Sign Up

First Name
Tanya

Last Name
Williams

Email
tanyawilliams@email.com

Password
.....

Location
USA

I accept the [terms & conditons](#) & [privacy policy](#)

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Step 1 of 2
Scan Device
Plug in your new device and scan the QR code to continue



Issues Scanning?

Router Wiring Setup

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Step 2 of 2
Setup Wi-Fi

Replacing Router
If you are replacing a router, make sure to use the same Network Name and Password

Network Name (SSID)
Home Wi-fi

Password
.....

Security Type
WPA2-Personal

Place (Optional)

Where is this equipment located in your home

Done

Wi-Fi already set up? [Skip this step](#)

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Step 2 of 2
Setup Wi-Fi

Replacing Router
If you are replacing a router, make sure to use the same Network Name and Password

Network Name (SSID)
Home Wi-fi

Password
.....

Security Type
WPA2-Personal

Place (Optional)

Device Setup Complete

Okay

[Setup Mesh\(SAT\)](#)